



March 17, 2020

To our Valued Clients,

Throughout history, plumbers have taken the responsibility to provide safety and sanitation in our communities. That is still true today. Our company takes this responsibility seriously and during this time of trial, the team at Rub A Dub Plumbing is committed to serving our clients. We understand that you may be scared, worried and overwhelmed. We stand ready to help.

We are taking thoughtful action for the safety of our staff, their families and our clients. We have postponed all non-essential travel as well as group training. Our staff has been instructed to stay home if they or a family member experiences a fever or cough. Our technicians are supplied with anti-bacterial wipes and our Squeaky Clean Sanitation spray (bleach, lemon oil and water) to ensure their tablets, trucks and equipment are clean.

We have proactively trained every member of our administrative team to work remotely from home and implemented cloud-based programs and shared documents so our staff can continue to serve our clients. Our technicians will be dispatching from home to avoid sharing any germs with other technicians or office staff.

Our executive team is monitoring the CDC updates and adjusting our processes and policies daily as needed. We understand our community cannot go without a properly functioning plumbing system, so we are staying informed to keep everyone safe and the pipes flowing!

Together, we will beat COVID-19. We believe times of trials are what bring out the very best in humans. We believe our community can come together and rise above this crisis to be stronger in the aftermath. We encourage everyone to check in on neighbors, family and friends – especially those senior citizens who may not know the risks. We encourage calm thinking, rational action and fervent prayer.

We will be here when you need us.

*The Team at Rub A Dub Plumbing*